



TECHNICAL BULLETIN

A419-03

10/2002

Subject

PHONE OR NAVIGATION SCREEN INTERMITTENTLY DISPLAYS 'NO PHONE FITTED'

Model: X-TYPE North America Only

Year: 2001.5 Onwards

VIN C00294 Onwards

Section: 419

Electronic Feature Group

Sub-Section: 419-08

Cellular Phone

Summary

This Technical Bulletin has been issued to address customer complaints that the phone or navigation screen intermittently displays 'No Phone Fitted'. No phone calls can be made or received until the ignition is recycled, the message disappears from the phone or navigation screen and the phone system becomes functional.

Action

To eliminate the issue outlined in the summary a new telephone Portable Support Electronic (PSE) module with the latest level software is to be installed. On a customer complaint basis only, follow the workshop procedure outlined below.

Workshop Procedure

- 1 Install new telephone PSE module. (See Workshop Manual, JTIS CD ROM, section: 419-08)

Parts Information

The following parts must be ordered via Jaguar Cars Parts Operations (or through NSC/Importer).

Description	Part Number	Quantity
Telephone PSE module with Vehicle Emergency Message System (VEMS)	C2C 11516	1
Telephone PSE module	C2C 11278	1

Warranty Information

Description	SRO	Labor Time Allowance	Warranty Code	Causal Part
Install telephone PSE module (VEMS)	86 56 59	1.0 Hours	PC-BD-12	C2C 11516
Install telephone PSE module	86 56 59	1.0 Hours	PC-BD-12	C2C 11278